

VOLUNTEER NEWS

February
2021



HOSPICE OF
CINCINNATI

HOC NAVIGATORS

We are so excited to announce that Age Restrictions have been lifted and we are “Welcoming Back” Volunteers.

The reverse side of this newsletter is filled with information on the Welcome Back process. Please read thoroughly!

Email or call us with any questions or for help signing up for our Welcome Back Classes.

We look forward to seeing everyone again. We promise to be your guides in getting back on the path of making a difference in the lives of hospice patients and families.

2021 is going to be a GREAT year!

Lori, Patti, Nancy, Bridget, Michele and Judy



Forget Me Nots - Valentines Day



To receive an unexpected card of caring in the mail is something that brightens everyone's day!

Forget Me Nots is collecting 600 Valentine's Day cards to mail to patients.

So....Gather up your church, club or family to make some valentine's remotely. School age children can also complete as a service project. The more creative and unique the better!

Forget Me Not Volunteers will not be making deliveries this month. All cards will be mailed directly to patients.

Please email HOCVolunteers@trihealth.com or call (513) 246-9168 if you'd like to help.

Please drop off your valentine's to Blue Ash by **February 5th**

Help to spread the word!

New Volunteer Orientation

New Volunteer Orientation Classes have started again.

If you know someone who would like to become an HOC volunteer, please ask them to visit our website www.hospiceofcincinnati.org/volunteer for more information and to complete an application.

Next Class Date:

Thursday, March 11th



February 2020

Welcome Back Volunteer Plan

The essence of the HOC mission is to create the best possible and most meaningful experience for hospice patients and their families.

Volunteers provide compassion and friendship to those at end of life, greatly enriching the patient experience. We were so heartbroken when nearly a year ago volunteers were restricted from patient care due to COVID-19.

With effective treatments and vaccination distributions underway, TriHealth and HOC have lifted age restrictions and developed ways for volunteers to safely return to patient care starting on **March 1st**.

To ensure your safety, volunteers will not be caring for COVID patients or allowed in isolation areas. In addition, special COVID safety training will be required.

Volunteers interested in returning must complete the following steps:

Step 1: Attend a Welcome Back Class

Because volunteers have been inactive for nearly 12 months, a 2 hour refresher class is required. New safety protocols, refresher on policies and procedures and annual education will be covered in the class which is offered in-person and by ZOOM in the month of February. To register for the class, please contact Volunteer Services at (513) 246-9168.

Step 2: Vaccination (if desired)

Volunteers planning to return to duty and signed up for a Welcome Back Class, are eligible for a vaccination from TriHealth. Vaccination is not a requirement to return to volunteering.



Step 3: Shadow Day

After attending the Welcome Back Class, your first shift volunteering will be a “shadow day” working alongside a Volunteer Coordinator to help you get settled and feel supported. After the shadow day, you can select your regular schedule and receive your uniform.

We respect the decision of any volunteer who would like to remain on a leave of absence. Please understand that if you do decide to return in the future, you will need to repeat New Volunteer Orientation as a result of being inactive for over 12 months per CMS guidelines. You will retain your years of service.

Volunteer Services promises to make the Welcome Back process as seamless as possible and guide you in getting back to making a difference for hospice patients and families.

Please reach out to us with any questions. We look forward to seeing you soon!

Want to switch to patient care?

*A number of volunteers Fast Tracked in 2020 while restrictions were in place. If you would now like to investigate a **Patient Facing** role, please call us to discuss your assignment.*

Volunteer Department

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