

Volunteer Requirements:

Orientation class, Health and Background Screening, Annual education and Evaluation. Vaccinations required are COVID, Flu, MMR, Varicella and a TB test. The volunteer commitment is a minimum of two hours per week for 1 year. All roles serve without monetary compensation.

Patient Facing Volunteer Roles

Patient Facing volunteers have the most direct interaction with hospice patients and families.

- ☐ **Vigil/Bedside Presence-** supporting patients alone and/or actively dying
- ☐ **Home Care** – provides friendship, respite care and emotional support in patient home.
- ☐ **Long term Care** – provides friendship and activities within a nursing facility.
- ☐ **Housekeeping and Errands** – light housework, pet care and errands for patients.
- ☐ **Concierge** – supports hospitality, companionship & operations of Inpatient Care Center.
- ☐ **Screeners/Greeter** – welcomes and provides health screenings to visitors of IPCC.
- ☐ **Art Activities** – provides unique art experiences as directed by the HOC Art Coordinator.
- ☐ **Cosmetologist** - provides cosmetology services to patients. License required
- ☐ **Massage/Healing Touch/Reiki** – provides healing arts. License required.
- ☐ **Music Activities** – performs in patient areas under direction of HOC Music Therapist.
- ☐ **Spiritual Care and Eucharistic Minister** – provides spiritual support consistent with the patient’s values and faith traditions under direction of HOC Chaplain
- ☐ **Pet Therapy** – Visits with a certified therapy animal. License required.

Administrative Support

Administrative Support Volunteers perform essential duties for HOC with limited patient contact.

- ☐ **Clerical** – Data Entry, filing, phone calls, mailings etc.
- ☐ **Flowers** – Transporting, arranging and delivering flowers in the IPCC.
- ☐ **Maintenance/Gardening** – filling bird feeders, weeding, planting, etc.

Community Service/Remote Volunteers

Community Service volunteers have minimal patient contact and perform most of their service offsite. Requirements include application, interview and orientation.

- ☐ **Crafting** volunteers make and donates items all supplies are provided by the volunteer without monetary compensation.
- ☐ **Forget Me Not** – make or provide items at least 1 time per quarter to homecare patients. For Example: holiday gift bags, cards, birdfeeders, etc.
- ☐ **Fundraising** – donor thank you calls, event preparation or committee service.
- ☐ **Board and Committee** – serving in a leadership role (invitation only)