

Mandatory Continuing Education

Dear Volunteers,

All volunteers must review the Annual Mandatory Education General Safety and Infection Control and take the AME quiz. All Inpatient Care Center volunteers must review the Inpatient Care Center Emergency Plan and take the quiz. Note there is one universal plan and quiz for all IPCC's. All home care, long term care or community volunteers must review the Community Emergency Preparedness for Volunteers and take the quiz.

There are two ways to complete the quiz:

1. **Email your answers.** To submit your answers electronically, download and save a copy of each quiz below in Word format, type in your answer for each question, and email your completed quizzes as an attachment to Jo Ann at joann_ropp@trihealth.com.
2. **Submit your answers on paper.** To print out and submit the quizzes on paper, download and print each quiz in PDF format, and mail them to Jo Ann at the address below.

Mail completed quizzes to:
Jo Ann Ropp, Manager Volunteer Services
Hospice of Cincinnati
4310 Cooper Rd
Cincinnati, OH 45242

If you have any questions, concerns or comments about this process please contact your coordinator:

barbara_kitchen@trihealth.com 246-9570
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Annual Mandatory Education

- [AME General Safety and Infection Control](#)
- [AME Quiz](#) (PDF or Word)

Inpatient Care Center Emergency Plan

- [Inpatient Care Center Emergency Plan](#)
- [Inpatient Care Center Quiz](#) (PDF or Word)

Community Emergency Plan

- [Community Emergency Preparedness for Volunteers](#)
- [Community Quiz](#) (PDF or Word)