

HOC Volunteer Services 2022 AME Attestation

I have thoroughly read the HOC Annual Mandatory Education (AME) Training Guide which includes information on the following topics:

Fire Safety Electrical Safety Hazardous Materials Safety Event Reporting Infection Prevention HIPAA Compliance Emergency Preparedness Ergonomics Smoking Policy Harassment Diversity and Inclusion Interpreter Services

At this time, I have no unanswered questions. If questions or concerns arise in the future, I promise to contact my Volunteer Coordinator at (513) 246-9168 or email <u>hocvolunteers@trihealth.com</u>

Volunteer Name	 	

Signature Date	Signature		Date
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## HOC Volunteer Services 2022 AME Quiz

Volunteer Name \_\_\_\_\_ Date \_\_\_\_\_

- 1. At TriHealth, we consider diversity to include much more than race and gender. It is a variety of characteristics visible or not, that distinguish one individual from another.
  - a. True
  - b. False
- 2. What is the MINIMUM number of seconds to use friction with soap and running water\_when washing your hands?
  - a. 0 seconds
  - b. 5 seconds
  - c. 10 seconds
  - d. 15 seconds
- 3. Under the HIPAA Privacy requirements, Volunteers are not allowed to share patient names or details with families or friends.
  - a. True
  - b. False
- 4. Portable fire extinguishers can be used to put out small fires or to control a fire until help arrives. Which of the following actions should you do **first** if you need to use a fire extinguisher?
  - a. Squeeze the handles together
  - b. Pull the pin
  - c. Aim at the base of the fire
  - d. Sweep from side to side, aimed at the base of the fire
- 5. Which of the following statements is CORRECT regarding a bomb threat?
  - a. Obtain as much information as possible from a telephone informant
  - b. Do not touch a suspicious package
  - c. Do not try to restrain or apprehend a person on-site
  - d. All of the above

- 6. Sexual harassment includes, but is not limited to, unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature whether intentional or unintentional.
  - a. True
  - b. False
- 7. Protecting patient and fellow employee privacy when blogging, texting, or using social networking sites is every team member/volunteer's responsibility.
  - a. True
  - b. False
- 8. You believe that a coworker has violated TriHealth's Code of Ethical Business and Professional Behavior. What should you do?
  - a. Speak to your immediate supervisor or anyone in the TriHealth management team
  - b. Contact the Corporate Compliance Officer
  - c. Call the TriHealth Alertline
  - d. Any of the above
- 9. What should you do in the event of a Severe Weather emergency?
  - a. Tune to radio or TV news for updates
  - b. Stay away from windows, close drapes
  - c. Follow directions of the RN if at the IPCC
  - d. Check that essential equipment is plugged into red outlets
  - e. All of the above
- 10. Volunteers should protect their backs by:
  - a. Alerting supervisor if uncomfortable at workstation
  - b. Not lifting objects too heavy
  - c. Asking for assistance with lifting or reaching items
  - d. Take frequent stretch breaks
  - e. All of the above

Signature Date	Signature		Date		
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